

AFTER HOURS MAINTENANCE EMERGENCIES

WHAT IS AN EMERGENCY?

- Doors or windows won't secure
- No heat throughout the entire unit in autumn or winter months
- No air conditioning during the summer in hot climates
- Toilet clogged or not working in units with only one bathroom
- Liquid or sewage bubbling up from the sink or tub drain or toilet
- No power throughout entire unit
- Any broken water lines
- Water dripping or running from walls or ceilings
- Water pooling on floor when source cannot be located
- Water leaking from under a sink when faucet is not turned on
- Toilet overflowing won't stop

WHAT IS NOT AN EMERGENCY?

- Locked out of unit
- Appliances not working
- Someone other than occupant parked in reserved or assigned parking space (s)
- Slow draining tub or sink
- Lights or power not working in part of the unit
- Disposal is clogged or not working

