

# RESIDENT NEWSLETTER

## Utilizing Rent Café

When it comes to making your rent payments each month, you have choices. Are you making use of Rent Café, a simple online rent payment option? Residents who choose to pay with an ACH or bank draft pay no transaction fees.

Contact your site manager for additional details.

## Resident Referral Program

Do you know anyone who plans to move in the near future? If so, direct them to the management office located on-site. You may receive a referral bonus if they rent from us!

Kindly get in touch with your on-site manager for more information about this chance.

## Calendar Reminders

February: Black History month

2/11 — Super Bowl

Chiefs vs . 49ers @3pm

2/13 — Mardi Gras

2/14 — Valentine's day

2/19 — Presidents' day

2/29 — Leap year

March:

3/10 — Daylight saving

3/17 — St. Patrick's day

3/19 — First day of spring

## Neighborhood Watch

Interested in being a part of your neighborhood watch? Want to start your own neighborhood watch group? You can learn more about neighborhood watch programs that are already established in your area, or find information about how to begin your own watch if you go to the following website:

[USAonwatch.org](http://USAonwatch.org) | [National Neighborhood Watch \(nnw.org\)](http://NationalNeighborhoodWatch(nnw.org))

Neighborhood watch groups are directly involved with the local police department and are trained by a crime prevention specialist. This can be a very helpful tool in preventing crime in your neighborhood.

## Holiday Décor

### Guidelines

Cambridge recommends guidelines permitting installing holiday décor up to 14 days before the holiday and leaving those items in place up to 7 days after the holiday.

### Be Heart Healthy

#### This Month!

This month, take care of your heart! Discover how to maintain heart health in February!

A great resource for information about heart disease, stroke, and how to prevent and treat these conditions is the American Heart Association's website.

Recognize the relevance of this to your life and what you can do for your loved ones, yourself, and other people.

<http://www.heart.org>

## Keeping Our Community Maintained

Having on-site maintenance staff is just one of the numerous advantages of living in a rental community. Please assist us by promptly reporting to your management staff any maintenance-related issues that you become aware of.

The Maintenance Request Form, located under the "residents" area of the community website, should be filled out in order to report these issues. You can acquire this form from the on-site management staff if you don't have internet connection. In order for us to book the appointment, please fill out this form, including to specify if you would like to be at home during the repairs.

Keep in mind that while we strive to finish requests in a day, there are situations when we must prioritize repairs based on urgency, therefore it may take several days to process your request.

## Patios, Balconies, & Porches

Follow these simple steps to keep your patios, balconies, and porches clean and organized.

- ◆ Items on patios should be limited to patio furniture in good repair, potted plants, or satellite dishes not attached to the building.
- ◆ Please be mindful of the amount of furniture and plants on your patio and keep to a reasonable limit.
- ◆ Make sure there is not any trash or other debris on your patio, porch or balcony.
- ◆ Remember to keep all entryways, corridors and exits clear and unobstructed in case of emergency.
- ◆ Any space under stairwells should be kept clear at all times
- ◆ Nothing is to be attached, installed, affixed to the building exterior without prior written consent from the management team.

If any questions please feel free to contact your on-site management team.

## Noise Awareness

Warmer weather is soon to arrive and many of us will be opening our windows on a regular basis to enjoy that fresh outside air. When your windows are open please be courteous of your neighbors and aware of the noise emanating from your home.

Noise is perceived differently by each individual and what may sound tolerable to you, may be irritating to somebody else just depending on their sensitivity to the same sound. Roughly half of noise makers claim to be unaware they are making noise that would cause a disturbance.

Things you can do to help reduce noise disturbance:

- ◆ Putting cork under your sound system speakers and moving noisy electronics away from the wall.
- ◆ Turning down your car stereo when entering the community parking lot.
- ◆ Speaking to others in the same room (not yelling through the space to communicate).

Being considerate of those around you, and being aware that the sound you make affects others is greatly appreciated by your neighbors and management.

Thank you for your continued residency and for doing your part to make this community a great place to call home!

## Fire Prevention: Doing Your Part

Apartment fires can spread quickly and cause much harm and damage in a short amount of time. Every resident can help prevent fires in their own community and we have included some fire prevention strategies below:

- ◆ **Don't overload your circuits** — Use a power strip with a safety mechanism that will automatically shut off when overloaded.
- ◆ **Light bulbs** — Make sure you use the correct wattage.
- ◆ **Auto shut off** — Buy appliances with an auto-shut off feature (irons, coffee pots).
- ◆ **Avoid clutter** — If you're using an appliance with a heating element, such as coffee pots & toasters, make sure there is plenty of space around it.
- ◆ **Clean cooking appliances** — If you don't clean regularly, you may end up with a food buildup around the heating elements. Under high temperatures this buildup turns to charcoal and can catch fire.
- ◆ **Foil** — We do not permit foil to be used as a substitute stove burner drip pan. Foil may collect grease which becomes a fire hazard.
- ◆ **Test your alarms** — Test your smoke and Carbon Monoxide alarms monthly. To test your alarms press the button on the outside cover, the alarm horn should sound. If it does not, contact the Management Office.

## How Can We Serve You Better?

At Cambridge Real Estate Services, we're constantly trying to provide our residents with better service. Do you have any recommendations or ideas for improvement?

Please share it with us; we would like to hear your thoughts! Visit the site management office to provide us with your ideas and opinions.

## Renters Insurance

The importance of renters insurance is often overlooked. Although the building that you reside in is covered by insurance, this insurance doesn't cover everything. Did you know that if a candle that was accidentally left lit catches fire and damages not only your home, but another home in your building, you may be liable for the damages to not only your own personal items, but the building as well as anything that may have been damaged in the other home. Not only that, but if you or somebody is injured, you may also be liable. But there is good news. Renters insurance can be very affordable, especially if it is bundled with another policy such as vehicle insurance.

If you don't think that you own anything worth insuring, think again! Take a minute to write down everything you own and what it might be worth. If something were to happen today, would you be able to afford to replace every dish, cup, article of clothing, DVD, electronics, small appliances, furniture, rugs, jewelry, pictures or anything else that you may own? Now take a minute and think about the piece of mind of knowing that if the something were to happen, you would be covered.



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